



Highlights

LifeLock Standard™ identity theft protection uses innovative monitoring technology and alert tools to help proactively safeguard your credit and finances.[†] When we detect your personal information being used, we'll send you an alert by text, phone, email or mobile app. If identity fraud does occur, our Certified Resolution Specialists are available to personally manage your case from beginning to end.

Benefits of LifeLock Standard

- ✔ **LifeLock Identity Alert® System**
Actionable alerts are sent in near real time as soon as LifeLock detects your Social Security number, name, address or date of birth in applications for credit and services within our extensive network.[†] We monitor billions of data points, including those for new credit cards, wireless services, retail credit, mortgages, auto and payday loans. You can choose alerts by text, phone, email or mobile app and respond immediately to confirm if the activity is fraudulent with our proprietary Not Me® verification technology.^{†**}
- ✔ **Lost Wallet Protection**
A lost or stolen wallet can leave you stranded. If your wallet goes missing, just call—anytime, anywhere—and LifeLock will help cancel or replace the contents, helping you stop fraudulent charges so you can get back on your way. Coverage includes: credit and debit cards, driver's licenses, Social Security cards, insurance cards, checkbooks and travelers checks (pictures, cash and cash equivalents excluded).
- ✔ **Address Change Verification**
Mail containing financial information is vulnerable to identity thieves who may attempt to divert it. LifeLock monitors change of address requests and notifies you when they detect your personal information.
- ✔ **Black Market Website Surveillance**
Identity thieves illegally buy, sell and trade personal information on black market Internet sites around the world. LifeLock patrols over 10,000 criminal websites and notifies you if your private data is found.
- ✔ **Reduced Pre-Approved Credit Card Offers**
LifeLock requests that your name be removed from many pre-approved credit card mailing lists, an important information source for identity thieves.
- ✔ **Live Member Support 24/7/365**
U.S. based Member Services Agents are available to help 24 hours a day, 7 days a week, 365 days a year. If at any time you have questions, login to your online account at LifeLock.com, email Member.Services@LifeLock.com or call 1-800-LifeLock (543-3562).
- ✔ **Certified Resolution Support**
A Certified Resolution Specialist will personally handle your case and help restore your identity in case of a fraudulent event. These specialists are Fair Credit Report Act (FCRA) certified and trained on federal legislation, national credit repository guidelines and consumer rights.
- ✔ **\$1 Million Total Service Guarantee[†]**
As a LifeLock member, if you become a victim of identity theft, LifeLock will spend up to \$1 million to hire experts, lawyers, investigators, consultants and necessary professionals to help your recovery.[‡]